

How to find your BackupExec serial number

Summary

This article will assist a technician with finding the serial number used during installation of Symantec BackupExec 12.x.

Details

Symantec BackupExec 12.x

Description

This article will assist a technician with finding the serial number used during installation of Symantec BackupExec 12.x.

Prerequisites

- You must have "show hidden folders" enabled to view these folders.

Solution

1. Open Explorer
2. Navigate to the **C:\ProgramDataSymantecBackup Exec** folder.
3. Open the file **sesernum.xml** in notepad.

This file contains all of the installation serial numbers for the core product + any add-ons/agents.

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